# **EXHIBIT F**

Excerpts of SW-SEC00006628



## **ITOM Core Highlights and Asks**

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### Highlights

- Customers continue to actively engage 3<sup>rd</sup> party penetration testers as part of their compliance efforts
- Low complexity, easily found vulnerabilities continue to trend in reports submitted to PSIRT from external researchers and customers
- Department of Justice (DOJ) Orion customer compromise
  - Sophisticated attack that was successful against the DOJ
  - Attackers mimicked our OIP traffic to obfuscate their activity
  - · Recon conducted as early as mid-2019 against SWI
  - Internal investigation uncovered additional risks with OIP as an overall service
- Inconsistent internal security testing as part of product final security reviews don't always include web application testing before release.

  - Checkmarx

#### Asks

• A number of improvements have been proposed. Please support and prioritize the work

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